



## NYC Office of Collective Bargaining Resume of Neutral

**Name:** Barbara Zausner

**Arbitrator Since:** 1976

### **Arbitration/Mediation Experience**

Full range of arbitration issues in public and private sectors.  
Considerable mediation experience in rights, interest, and discrimination matters.

### **Panels/Permanent Arbitrator**

ATT& CWA; Camden (NJ) Bd of Ed & CWA; Camden (NJ) Bd of Ed & NJEA; DOI & Indian Educators Federation; Elizabeth (NJ) Bd of Ed & Eliz Ed Assn; Flying Foods Group & RWDSU-UFCW Local 1102; GMPPAW & Companies; GSA & AFGE; L-3 Communications & IFPTE L. 241; State of NJ & CWA; NY State & UUP; PPL & IBEW; Queensborough Public Library & AFSCME DC 37; SEPTA & TWU; Verizon & CWA Distr 13; Waste Management & Teamsters Locals 704, 813, 945. Other local panels

### **Issues/Industries**

Aerospace, airlines, agriculture, aluminum, automotive, banking, building products, brewery, broadcasting, chemicals, clothing, communications, construction, education, electronics, entertainment/arts, food (mfg, processing, service), glass/pottery, health care, hotels, casinos, hospitals/nursing homes, machinery, office workers, pharmaceuticals, plastics, public safety, printing & publishing, refrigeration (HJVAC), retail stores, rubber, transportation, trucking & storage, utilities, warehousing, etc.

### **Work History**

1976-present: arbitrator, fact-finder, mediator; 1975-76 - Research associate, Rutgers University;  
1969-74 - Vocational Rehabilitation Counselor  
1966-68 - Volunteer service UFT/AFT (NYC)  
Teacher of English, High Schools

### **Education**

BA - Adelphi University  
MA - Rutgers University

### **Professional Affiliations**

American Arbitration Assn; LERA (President Phila chapter 2006-07; President New Brunswick, NJ Chapter 1975-76; President Trenton, NJ Chapter, 1980s)  
National Academy of Arbitrators (President 2007-08)

### **Relevant Work\Training\Publications**

See work experience; numerous training programs in labor and employment arbitration through AAA, NAA.

**Date** April 17, 2007