



NYC Office of Collective Bargaining Resume of Neutral

Name: Joyce M. Klein

Arbitrator Since: 1999

Arbitration/Mediation Experience

Extensive arbitration and mediation experience in the Public Sector, including State, County, Municipal, Hospitals, Colleges, and involving Police, Fire, EMT, Teachers, Transit, Sanitation, Public Works, Social Services, Support Staff, White Collar.

Panels/Permanent Arbitrator

Panels: NY PERB, NJ PERC, NJ State Board of Mediation, AAA, FMCS, NMB, NJ PERC Special Panel of Interest Arbitrators. Perm Panels: State of NJ & CWA; Port Authority of NY & NJ & CWA; Port Authority of NY & NJ & PAPBA; Washington Metro & OPEIU; American Eagle & ALPA; USAirways/America West & AFA/CWA; Champion Airlines and ALPA; Gemini Air Cargo & ALPA; Miami Air Int'l & AFA/CWA; Midwest Airlines & AFA/ CWA; UPS, Co. & IBT; Verizon and IBEW

Issues/Industries

Issues: Arbitrability; bargaining unit work; discipline & discharge; insurance, leave, vacation, job performance, job posting/bidding; management rights; past practices; seniority; subcontracting, cost-of-living pay, holiday pay, overtime pay, vacation pay, work hours/schedules/assignments, working conditions. Industries: Public Sector, Private Sector Industries include Airlines, Telecommunications, Railroads, Chemical, Health & Hospitals

Work History

Adjunct Professor, Rutgers University School of Management & Labor Relations (Spring 2002 to present)
Adjunct Professor/Lecturer, George Washington University Law School, (Spring 2000 through Spring 2002)
National Mediation Board (Senior Hearing Officer/Legal Counsel - 1994-1998; Hearing Officer 1990-1994)
NJ Public Employment Relations Commission (Public Employment Relations Specialist, 1986-1990)

Education

N.Y.S. School of Industrial & Labor Relations at Cornell University, B.S. 1982
University of Wisconsin Law School, J.D. 1986

Professional Affiliations

American Bar Association, NJ State Bar Association, Labor & Employment Relations Association and SFLRP

Relevant Work\Training\Publications

Contributing Editor, The Railway Labor Act, ed. Douglas L. Leslie (BNA Books, 1995)
Admitted to practice law in New Jersey and Pennsylvania (inactive)

Date April 30, 2009