



## NYC Office of Collective Bargaining Resume of Neutral

**Name:** Lisa Charles

**Arbitrator Since:** 2008

### **Arbitration/Mediation Experience**

Labor arbitrator and mediator in both private and public sectors. Mediate employment discrimination and civil disputes for New Jersey Superior Courts.

### **Panels/Permanent Arbitrator**

Federal Mediation and Conciliation Service, Office of Collective Bargaining, New Jersey State Board of Mediation, New York State Employment Relations Board, Pennsylvania Bureau of Mediation, National Mediation Board.

### **Issues/Industries**

ISSUES - discipline and discharge, wages and benefits, discrimination, arbitrability. INDUSTRIES - printing and publishing, clerical and service workers, education, automotive, cosmetics, utilities.

### **Work History**

Adjunct professor - Rutgers University  
Employee Relations Director - Dow Jones & Company-The Wall Street Journal. Resolved workplace disputes in the newspaper and on-line publishing industry. Negotiated labor contracts, implemented contract provisions, settled grievances and mediated issues regarding past practices, layoffs, sexual harassment, contract interpretations.

### **Education**

MA, Labor and Employment Relations, Rutgers University  
BS, Journalism, The Ohio State University

### **Professional Affiliations**

Labor and Employment Relation Association (New Jersey Chapter President), New York City and Philadelphia Chapter member; Society for Human Resource Management; New Jersey Association of Professional Mediators; Association for Conflict Resolution.

### **Relevant Work\Training\Publications**

TRAINING - American Arbitration Association Higginbotham Fellowship, AAA Labor Series Programs, FMCS Becoming a Labor Arbitrator, National Academy of Arbitrators labor and employment training programs.

**Date** 7/6/2011