



NYC Office of Collective Bargaining Resume of Neutral

Name: Susan R. Brown

Arbitrator Since: 1980

Arbitration/Mediation Experience

27 years grievance and interest arbitration and mediation in both public and private sectors

Panels/Permanent Arbitrator

FDA/NTEU; WGBH/Association of Employees of the Educational Foundation, NABET-CWA; AFG Industries/USWA, Locals 456 and 496; UPS/IBT, various locals; United Airlines/AFA, ALPA; American Eagle/ALPA, AFA; State of Connecticut/AFSCME, Council 4; US Airways/ALPA, AFA, IAM, CWA; Miami Air International/AFA

Issues/Industries

Public and private sectors. Industries include: transportation, manufacturing, glass, plastics, utilities, machinery, food processing, retailing, construction, health care, colleges, schools, libraries, fire, police, municipal services, federal agencies. Serve as grievance and interest mediator.

Work History

Formerly: Hearing Officer for State of Vermont in areas of special education, employment discrimination, unemployment compensation benefits and tax assessments.

Education

B. A., Antioch College, Yellow Springs, Ohio, 1966
M. A., Mills College, Oakland, California, 1972

Professional Affiliations

National Academy of Arbitrators, Labor and Employment Research Association, Association for Conflict Resolution

Relevant Work\Training\Publications

"Job Assignments" in The Common Law of the Workplace, St. Antoine, ed., BNA (Washington D.C., 1998);
"Pre-Hearing Procedures: We Make the Process What It Is", Arbitration at the Crossroads, 49 NAA 94; "Job Bids, Promotions and Transfers" in Labor and Employment Arbitration, 2nd Edition, Matthew Bender (New York, 1997);
"New Technology: How Does It Affect the Workplace?", Arbitration Journal, Volume 44, No. 3, September 1989

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